# HTTPS inspection certificate installation

For schools whose broadband provider performs https inspection, to allow keyword filtering to function, it is necessary to install the trusted Certificate Authority from that provider.

Windows devices

For unmanaged devices, typically admin desktops, office desktops, and laptops exclusively used for teachers, it may be necessary to install the certificate manually. The link to the certificates can be found on the front page - https://icteducation.norfolk.gov.uk
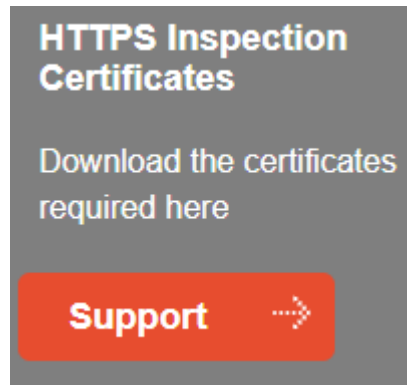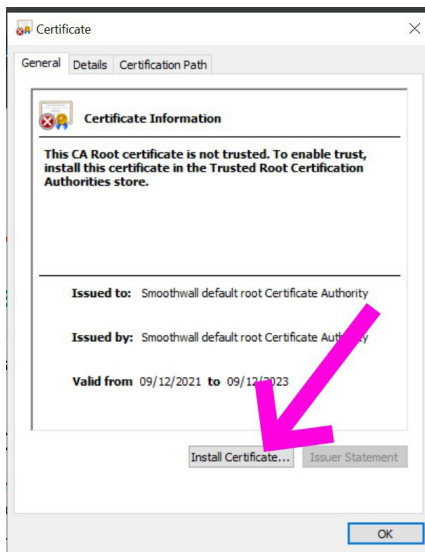

Once on the webpage, select the relevant certificate required -

- Capita

- Rydal

- Schools Broadband

Once downloaded, open it by double clicking it from wherever it has downloaded to.
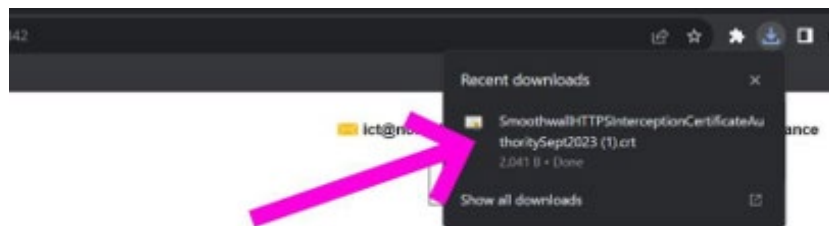
You'll see some basic details about the certificate; the dates may differ from those depicted below as may the issued strings. Pick the "Install Certificate" button.
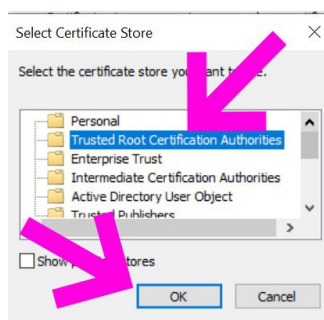

If you have administrator rights; typically, the case if this is the office machine or is a laptop that only you use, you can pick "Local Machine", otherwise pick "Current User" then next.
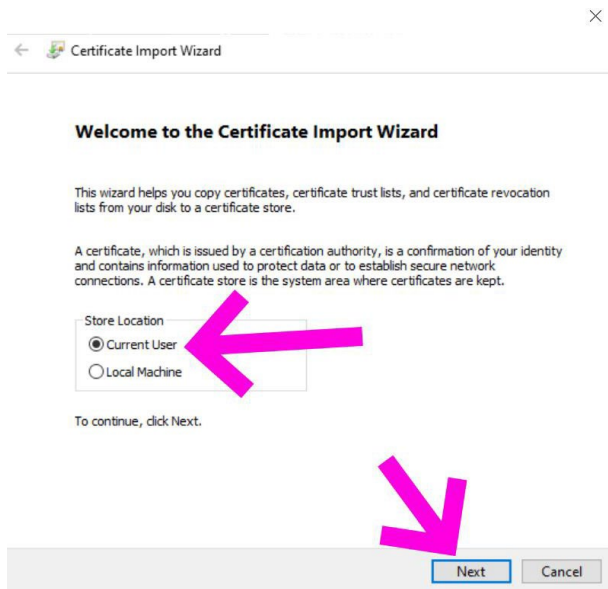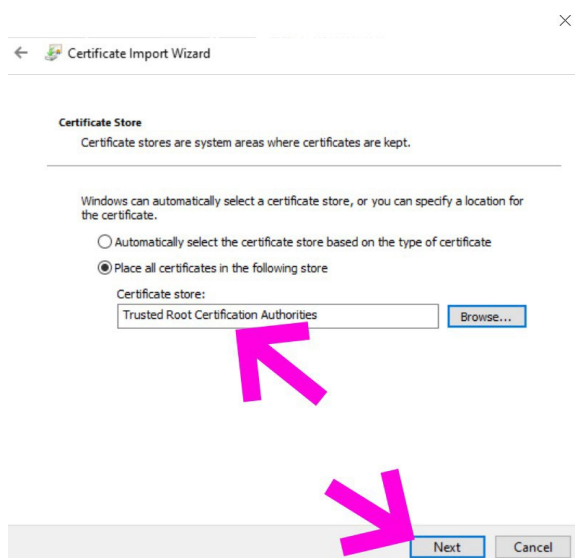
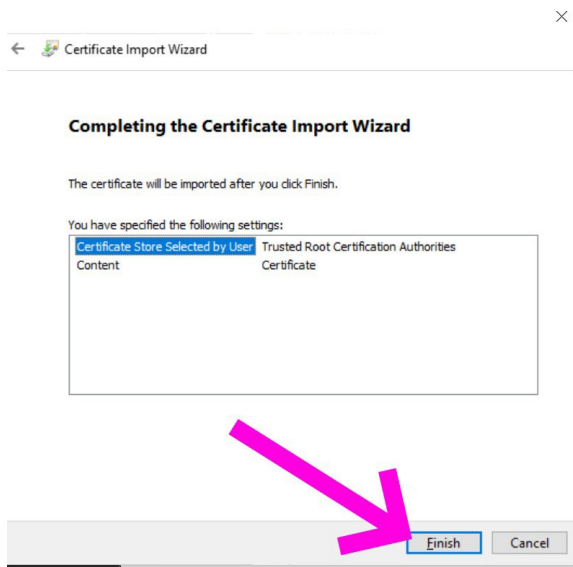Choose "Place all certificates in the following store" and pick Browse
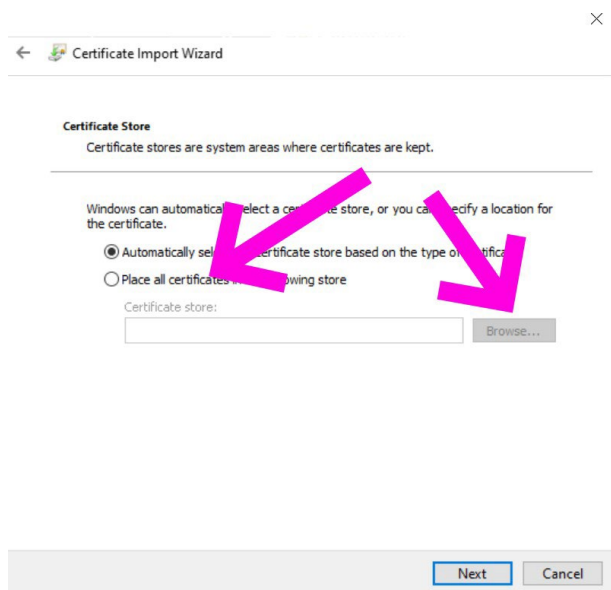
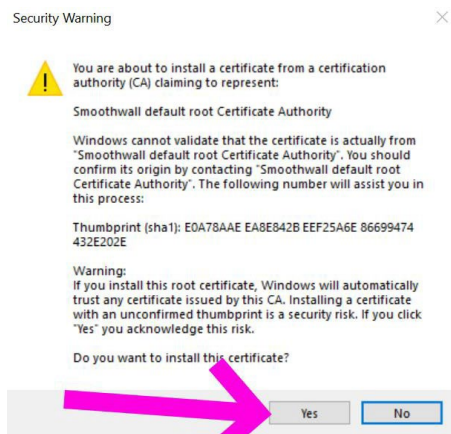Pick "Trusted Root Certification Authorities" and then OK.

Observe the Certificate Store reads "Trusted Root Certification Authorities", and pick Next.

You'll get a summary, pick finish.

You'll then get a security warning, pick Yes.

You may need to restart your browser to allow it to pick up the change.